



New Users - HealthEZ

Create an account

All members age 18+ must create and use their own account. *If the dependent is 18+, the subscriber must have an account also.*

Navigate to: <https://www.doctorondemand.com/healthez> and click the “**Sign up**” button in the upper right hand corner

OR

Download the **Doctor On Demand mobile app** from [Google Play](#) or [App Store](#)

- Enter your personal email address (one user per email) and create a password
- Click **Continue**
- Fill out name information
- Fill out pronoun information
- Enter DOB
- Enter phone number

After your demographic information has been provided, you will be asked to enter your employer or insurance information.

Click the link to “Add your health insurance”

The screenshot shows a user interface for adding employer information. At the top, there is a circular icon of a person with a smartphone. Below it, the heading "Add your employer" is displayed. A sub-heading reads "Many members and their families get Doctor On Demand covered by an employer." A search bar contains the text "Walmart, Southwest Airlines, etc." Below the search bar, the word "OR" is centered. A red-bordered box highlights a blue button labeled "Add your health insurance" and the text "Your health plan may directly cover you instead" below it.

- Search for HealthEZ
- Enter your complete member ID
- Enter your complete group number
- Enter the last four digits of your SSN
- **Once coverage is verified, you will see the pricing allowed by your plan for Urgent Care, Therapy & Psychiatry**

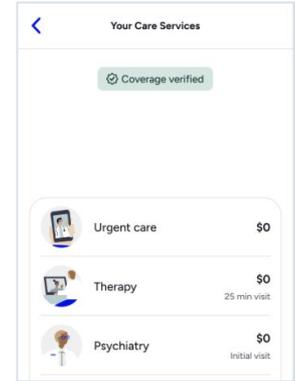
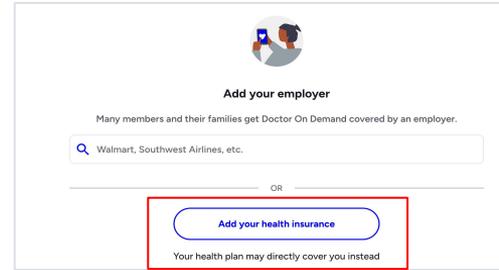
dr+ Existing Users- HealthEZ

Log into your account

Navigate to: <https://www.doctorondemand.com/healthez> and click on the “Log in” button in the upper right corner

OR

Access the [Doctor On Demand mobile app](#) from [Google Play](#) or [App Store](#)



Once you're logged in, navigate to "Me" in the upper right hand corner of the screen

Scroll down to "Update your coverage"

Click "add your health insurance" and search for "Health EZ"

- Enter your complete member ID, group number and last 4 digits of your SSN
- **Once coverage is verified, you will see the pricing allowed by your plan for Urgent Care, Therapy & Psychiatry**